

## Required State Notices

We are required under state law to notify consumers of the following rights. This list does not contain a complete list of rights consumers have under federal and state law.

### California:

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collections Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at **1-877-FTC-HELP** or [www.ftc.gov](http://www.ftc.gov).

As required by law, you are hereby notified that a negative credit record may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.

### Colorado:

A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt. FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE [WWW.COAG.GOV/CAR](http://WWW.COAG.GOV/CAR).

You may pay in person at 1776 S. Jackson #900 Denver, CO 80210. You can reach our in-state office at 720-287-8692.

### Massachusetts:

NOTICE OF IMPORTANT RIGHTS: YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY TEN DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE DEBT COLLECTOR.

### Minnesota:

This collection agency is licensed by the Minnesota Department of Commerce.

### New York City:

Credit Control, LLC is licensed by the New York City Department of Consumer Affairs for:  
5757 Phantom Dr. Suite 330 Hazelwood, MO 63042 # 1233281; 9929 Race Track Road, Tampa, FL 33626 #1472700  
4710 Eisenhower Blvd Suite A-2, Tampa FL 33634 #1470332; 5555 Redwood Dr. Suite 120, Las Vegas, NV 89118 #2023195

### Nevada:

For debts owed to a hospital only:

If you owe a debt to a hospital (as defined by NRS 449.012), please be aware that if you pay or agree to pay the debt or any portion of the debt, the payment or agreement to pay may be construed as: (1) an acknowledgment of the debt by you; and (2) a waiver by the consumer of any applicable statute of limitations set forth in NRS 11.190 that otherwise precludes the collection of the debt. If you do not understand or have questions concerning your legal rights or obligations relating to the debt, you should seek legal advice.

### North Carolina:

North Carolina Department of Insurance Permit Number for:  
5757 Phantom Dr. Suite 330 Hazelwood, MO 63042 # 103251; 9929 Race Track Road, Tampa, FL 33626 #105448  
4710 Eisenhower Blvd Suite A-2, Tampa FL 33634 #111872; 5555 Redwood Dr. Suite 120, Las Vegas, NV 89118 #112540

### Tennessee:

This collection agency is licensed by the Tennessee Collection Service Board, State Department of Commerce and Insurance.

### Utah:

As required by Utah law, you are hereby notified that a negative credit report reflecting on your credit report may be submitted to a credit reporting agency if you fail to fulfill the terms of your credit obligations.