

Privacy and Security Statement

Thank you for visiting Credit Control, LLC's (Credit Control) website and reviewing our privacy and security statement. Credit Control is strongly committed to maintaining the privacy of your personal information and securing our computer systems. Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available at the bottom of every regular page in our global footer. When you visit and navigate our site and when you communicate with us via our site, we will not collect personal information about you unless you provide us that information voluntarily. You acknowledge that this Privacy Policy is part of our Site Terms of Use, and by accessing or using our site, you agree to be bound by all of its terms and conditions. If you do not agree to these terms, please do not access or use this site.

By "personal information", we mean data that is unique to an individual, such as a name, address, Social Security number, e-mail address, or telephone number. From time to time, we may request personal information from you at our sites in order to deliver requested materials to you, respond to your questions, or deliver service.

Collecting, transmitting and using personal information

Any Protected Health Information (PHI) that you may provide via our website will be used solely for the purpose stated on the page where it is collected. Credit Control will not sell, license, transmit or disclose this information outside of Credit Control and its affiliated companies unless (a) expressly authorized by you, (b) necessary to enable Credit Control contractors or agents to perform certain functions for us, or (c) required or permitted by law. In all cases, we will disclose the information consistent with applicable laws and regulations and we will require the recipient to protect the information and use it only for the purpose it was provided.

When you provide this information, the reasons for collecting, including a description of our intended use are described in a customized "Privacy Notice." The Privacy Notice appears on the Web page collecting the information or accessible through a link preceding the information form.

Also, please note that your e-mail, like most non-encrypted Internet e-mail communications, may be accessed and viewed by other Internet users without your knowledge and permission while in transit to us. For that reason, to protect your privacy, please do not use e-mail to communicate information to us that you consider confidential.

Data aggregation

Credit Control, LLC may use information to create summary statistics that allow us to assess the number of visitors to the different site sections, identify what information is of most and least interest, determine technical design specifications, monitor system performance, and help us make our site more useful to visitors. We collect and store the following information on our website for these purposes:

- The domain name from which you access the Internet (for example, credit-control.com)
- The date and time you access our site
- The Internet address of the website from which you linked directly to our site

Cookie use notice

Credit Control, LLC uses "cookies" to provide better customer service, not to collect any personally identifying information or track activities beyond our website. We do not maintain copies of cookies on our web site after you leave. Cookies are small pieces of temporary data exchanged between a website and a user's computer which enable a "session" or "dialog" to occur between the two machines. The cookies help identify the information you want and efficiently and effectively maneuver our web pages. Credit Control limits its use of cookies to "session cookies" (types of cookies temporarily stored in your computer's memory). Session cookies are normally deleted from a user's computer when the user logs off the computer or the user exits the browser. We currently do not issue "persistent cookies" (types of cookies stored permanently on your workstation and reused each time you visit our website). For security purposes and to ensure that this service remains available to all users, our website also employs software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

California Consumer Privacy Act ("CCPA")

California Consumers Right to Know About Personal Information Collected, Disclosed, or Sold
California Consumers have a right to request that Credit Control disclose what personal information we collect, use, disclose or sell. Note: We do not and will not sell consumers' personal information. For more information relating to California Consumers Right To Know About Personal Information, please click here: [California Consumer Privacy Act](#)

Our Commitment to Data Security

Credit Control, LLC has adopted and adheres to stringent security standards designed to protect Protected Health Information (PHI) against accidental or unauthorized access or disclosure. Among the safeguards that Credit Control has developed for this site are administrative, physical, and technical barriers that together form a protective firewall around the information stored at this site.

Our Commitment to Children's Privacy

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

Changes to this Statement

Credit Control, LLC may change this statement from time to time; when updates are made, the privacy policy version date (located at the bottom of this policy) will also be updated to reflect that a revision occurred. We encourage you to periodically reread this policy to see if there have been any changes that may affect you. This statement is not intended to and does not create any contractual or other legal rights in or on behalf of any party.

Contact Us for More Information

If you have questions or concerns about these privacy notices, or if you wish to receive this Privacy Policy in a different format, please contact us at 866-231-1068. For a pdf version of this Privacy Policy that you can print or download, please click on this link.

This Privacy and Security Statement was last updated on January 1, 2020.

Have you received a letter or a phone call?

Visit our [Consumer Page](#) for more information or to [contact us](#) or to [register a complaint](#)

WE ARE CREDIT CONTROL

About Us
Who We Are
Compliance & Security
Our Affiliations
Management Team
Career Opportunities
Accessibility Statement



SERVICES & INDUSTRIES

Our Services
Customer Contact
Pre-Charge Off Loss Prevention
Third Party Recoveries
Revenue Cycle Management
Debt Settlement Company Program
Legal Program
Industries We Serve

RECEIVE A LETTER OR CALL?

Make A Payment
Compliance Statement
Terms of Use
Consumer Information
Contact Us/Complaints/Disputes
NMLS Consumer Access
Required State & Mortgage Notices
Privacy & Security

CREDITCONTROLSM

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